

SOCIAL MEDIA WORKSHOP DAY1 - OVERVIEW - ABBREVIATED HISTORY - Pre-Internet Era - Emergence of the Internet - Rise of Web 2.0 - Microblogging and Real-Time Updates - Visual Platforms and Multimedia Sharing - Messaging Apps and Private Networks - KEY TERMS - BUSINESS VS. PROFESSIONAL ACCOUNTS - BRAND AWARENESS > LOYALTY - REQUIRED PLATFORMS (AND WHY) - Behance - Instagram - Linkedin - Others? - BEGIN SOCIAL MEDIA PLAN A - WHAT'S DUE NEXT CLASS

2024 INFORMATION

WHAT IS SOCIAL MEDIA?

- Social media refers to a variety of technologies that facilitate the sharing of ideas and information among their users.
- From Facebook and Instagram to X platform (formerly Twitter) and YouTube, more than 4.7 billion people use social media, equal to roughly 60% of the world's population.
- In early 2023, 94.8% of users accessed chat and messaging apps and websites, followed closely by social platforms, with 94.6% of users.
- Social media typically features user-generated content that lends itself to
- Social media is credited with helping people build community and faulted for facilitating disinformation and hate speech.
- Social media is also an increasingly important part of many companies'

 marketing companies* to create broad awareness (hovelby more than SELL)

https://www.investopedia.com/terms/s/social-media.s

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WHAT IS SOCIAL MEDIA?

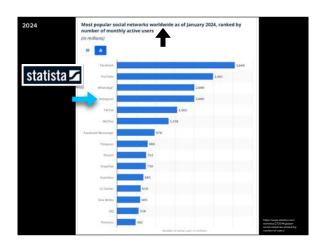
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- Social media is credited with helping people build community and faulted for facilitating disinformation and hate speech.
- Social media is also an increasingly important part of many companies'
 marketing campaigns* to create brand awareness/loyalty more than SELL.

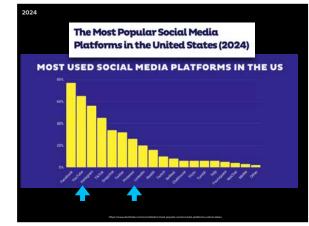
https://www.investopedia.com/terms/s/social-media.asp

WHAT IS SOCIAL MEDIA?

- Amplifies "word of mouth" marketing
- What business says about something on social media platform can be immediately distributed, expanding interaction with customers and public.
- Social media is a conversational medium,
- BUT you must still be professional.
- Constantly evolving
- Advances in technology
- Competition among social media sites
- Realization to keep their members, social media sites must constantly create new experiences for their users.

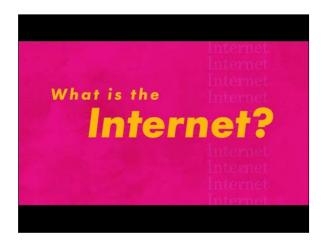






5. Behance No doubt, Behance is one of the best social media websites for designers. There are a lot of portfolio websites out there, but the ore that trings the most exposure to your portfolio is behance if you want to get a new job/project or you simply want to share your work with a large community of designers, Behance is a must.

SOCIAL MEDIA WORKSHOP DAY 1 OVERVIEW KEY TERMS ABBREVIATED HISTORY - RUSINESS VS PROFESSIONAL Pre-Internet Era = Emergence of the Internet BRAND AWARENESS > LOYALTY Rise of Web 2.0 - REQUIRED PLATFORMS (AND WHY) - Microblogging and - Behance Real-Time Updates Visual Platforms and Multimedia Sharing LinkedIn Messaging Apps and Others? Private Networks - BEGIN SOCIAL MEDIA PLAN A - WHAT'S DUE NEXT CLASS



FIRST, CAME THE TELEPHONE.

1876

While Italian innovator Antonio Meucci (pictured at left) is credited with inventing the first basic phone in 1849, and Frenchman Charles Bourseul devised a phone in 1854, Alexander Graham Bell won the first U.S. patent for the device in 1876.

https://www.eion.edu/u/magining/time-capsule/550-vers/back/970-1940/F*test/While Italian innovator Antonio Meuccifor the device in 1975.

- mid-1940s: First computer invented.

ENIAC (* eniaek*: Electronic Numerical Integrator and Computer) was the first programmable, electronic, general-purpose digital computer, completed in 1945.

Total Annual Computer

Total Computer

**To

2024 INFORMATION

AND FINALLY, THE INTERNET

NET

2024 INFORMATION

The Internet is a global network of billions of computers and other electronic devices. With the Internet, it's possible to access almost any information, communicate with anyone else in the world, and do much more. You can do all of this by connecting a computer to the Internet, which is also called going online.

ps://www.investopedia.com/terms/s/social-media.a

2024 INFORMATION

2024 INFORMATION

GENESIS: THE INTERNET

- CompuServe was founded in 1969 as a timesharing service and is considered one of the oldest online information services.
- An online information service is one that **provides access to the Internet**.
- Then eventually emails and other means of communication were available for a price to mostly academic and government offices.
- By the late 1970s and early 1980s, people with the financial means and some schools began purchasing the much smaller "personal computer."
- This decade also saw the type of social media we would recognize today developing soon after allowing people to communicate through virtual newsletters, articles, or posts to newsgroups.

https://www.investopedia.com/terms/s/social-media.asp









The term Web 2.0 first came into use in 1999 as the internet pivoted toward a system that actively engaged the user. Users were encouraged to provide content, rather than just viewing it.

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Other things to consider about the early 2000s:

- · HARDWARE:
- · Personal computers not everyone had one.
- Cell phones were available if one could afford the hardware and the service.
- BlackBerry first available 2001.
- The first iPhone wouldn't be available until 2007.

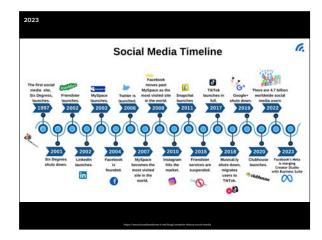
· CONNECTION:

- · Internet connection was via a dedicated (phone) landline.
- · WiFi wasn't around until 1999 and wasn't widely available or affordable for awhile.

SOCIAL MEDIA WORKSHOP DAY 1

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- Visual Platforms and Multimedia Sharing
- Messaging Apps and **Private Networks**

- BUSINESS VS. PROFESSIONAL
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SOCIAL MEDIA WORKSHOP DAY 1

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- ARRDEVIATED HISTORY
- Emergence of the Internet
- Rise of Web 2.0
- Microblogging and
- Visual Platforms
- Messaging Apps and

- KEY TERMS
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KEY TERMS

- URL
- SEO
- RSS
- DM - Algorithm
- Analytics
- Feed (vs. Page)
- Audience (vs. User)
- Profile
- Influence
- #Hashtag
- @Handle/Mention
- UGC
- Crowdsourcina
- Ephemeral Content Discovery Content
- Share
- Cross-Channel Live Streaming

Uniform Resource Locator

The unique address for an item on the web.

You purchase a domain name and that is part of the URL.

- Nikkiarnell.com is the domain name that I own.
- · The URL is http://www.nikkiarnell.com/

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Search Engine Optimization

The methods for increasing the visibility of a website so that people are more apt to find it through search engines.

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Direct Message

A direct message on social media is a private message sent directly to a user's inbox.

DMs exist in contrast to public forms of interaction on social media like commenting on an image or posting on a user's timeline.

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- often use 'algorithm' as a shorthand for 'feed algorithm,' which is the set of rules a social network uses to automatically decide which posts come first in your feed

In general, an algorithm is a defined set of rules

In social media terminology, however, people

ALGORITHM

used to solve a problem.

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ANALYTICS

Really Simple Syndication

to see if they have been updated.

A technology that sends updates of blogs and

news to bookmark or revisit your favorite sites

Analytics is the way you interpret and find patterns in data.

In a social media context, analytics is the process of following metrics on your social media performance and using that data to improve your strategy.

For instance, simply watching your engagement rate over time to see if your posts are becoming more or less compelling to your followers is one way of using social analytics.

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ANALYTICS (CONT.)

Marketing has even more terms (of course), like:

Impressions: the number of times your content has been shown on the feeds of social media users. A viewer doesn't need to engage with a post in order for it to be counted as an impression.

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ANALYTICS (CONT.)

And....

Clickthrough Rate (CTR): is a measure of the percentage of users that click on your post. It is calculated by dividing the number of link clicks by post impressions or the number of views.

The higher the CTR score, the better for a business

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- And....
- Conversion Rate: refers to the percentage of users who follow through a social post or ad's call to action. This can be a download, purchase, or some other desired action depending upon the

marketer's conversion goal.

ANALYTICS (CONT.)

Conversion rate is one of the top indicators of a company's marketing strategy performance.

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ANALYTICS (CONT.)

And....

Engagement Rate: is a metric that tells how much interaction a social media content earns from followers. It is calculated as the percentage of users who engaged with your post of the total number who viewed it.

A good engagement rate (1-4%) indicates an effective social media marketing campaign.

KEY TERMS

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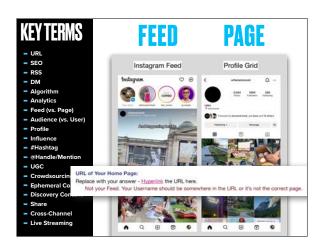
FEED (vs. PAGE)

A Feed (or News Feed) on social media is a generic term for the stream of content you see from other users.

A Page can be a Timeline, Profile Page (or Grid), or Home Page. Whatever the name, it usually does not ALSO have the feed of information from others on the platform.

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Feed (vs. Page)

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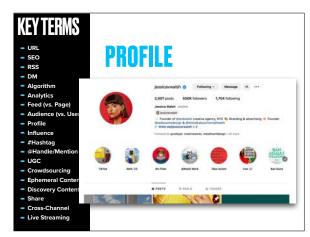
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Discovery Content

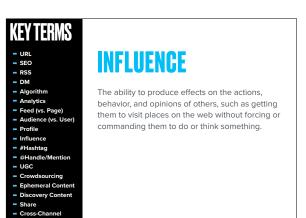
- People who subscribe to your updates.
- · Instagram: Follower
- · LinkedIn: Connections or Contacts
- · Facebook: Follower on Public Page Friend on Private Page

Someone who has an account on a social media site, a computer, or network with a @username.

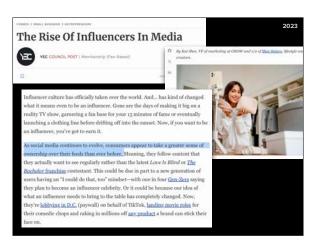


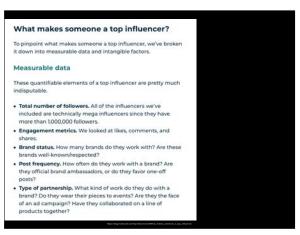


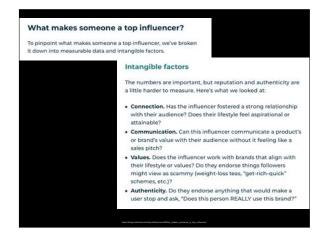


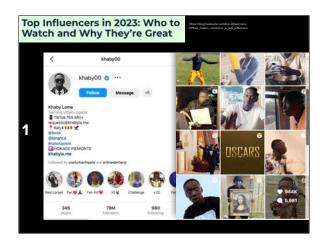


- Live Streaming

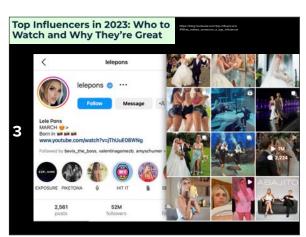


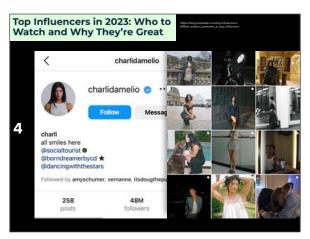


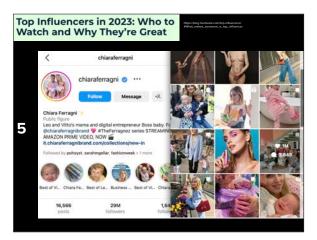


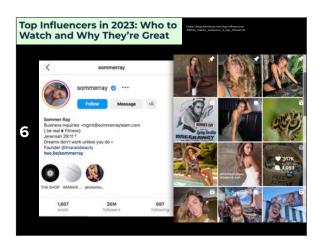


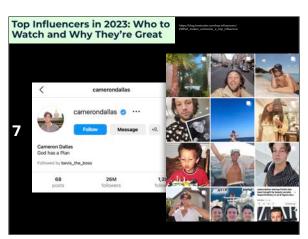


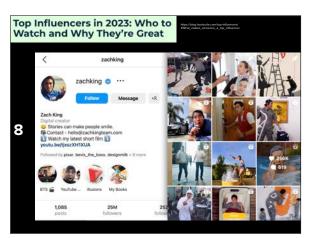


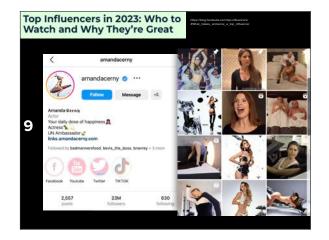




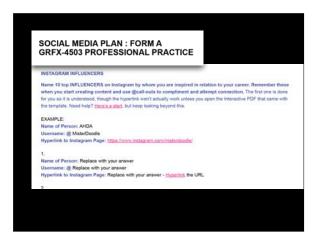


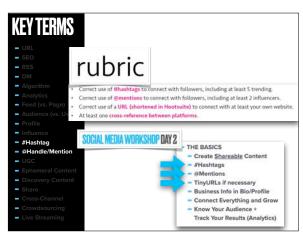


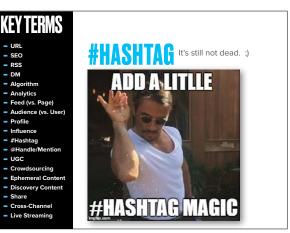


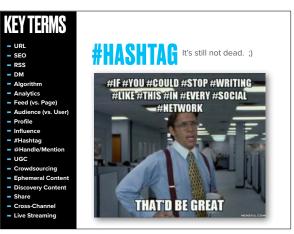












KEY TERMS

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- RSS
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- Share
- Cross-Channel

A hashtag is a type of label or metadata tag used on social network and microblogging services that makes it easier for users to find messages with a specific theme or content.

Users create and use hashtags by placing the hash character (or number sign) # in front of a word or unspaced phrase, either in the main text of a message or at the end. Searching for that #hashtag will then present each message that has been tagged with it.

"Began" with Twitter/X (the concept existed before this, but was used prominently in social media first by Twitter).

KEY TERMS

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A social media handle, also known as a username, is a unique identifier that individuals or businesses use to represent themselves on social media platforms. It's usually preceded by an "@" symbol and can consist of letters, numbers, and symbols.

KEY TERMS

- URL

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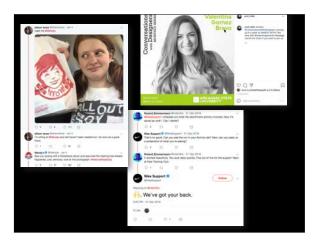
Live Streaming

- Feed (vs. Page)

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@HANDLE/MENTION

- · Whenever someone name-drops a person or brand online via their @username, that's a social mention.
- It can be positive or negative.
- Every single one is an opportunity to engage with your audience and shape public perception of your brand.
- · It's also the perfect way to connect with someone when you praise their work by dropping their name on something like Instagram!



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U.G.C.

User Generated Content

Any content - in the form of text, videos, images, reviews, etc. - created by consumers rather than brands

Marketers are using UGC on their social media accounts and websites as part of their social marketing strategy.

Sharing UGC promotes authenticity, builds trust, and drives purchasing decisions from their own audience.

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CROWDSOURCING

Crowdsourcing on social media means using a large group of people to generate ideas, services, or content via a social network.

It lets followers feel involved and engaged with your brand's activity while generating ideas or content for your brand.

Examples could be inviting your followers to vote on names for your new product or asking them to send in song submissions for your upcoming commercial.

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EPHEMERAL CONTENT

Sometimes called "disappearing content", ephemeral content refers to posts on social media that delete themselves automatically after a set amount of time has passed.

Instagram Stories (not Posts or Reels) are notable examples, as these sets of photos and videos disappear after 24 hours.

In social media marketing, ephemeral content is used to be spontaneous and timely while motivating users to engage through FOMO (Fear Of Missing Out).

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DISCOVERY CONTENT

Or "Content Discovery" as the verb >

A user who is not presently following you finds the content you created on your public (Business) page.

The goal is to then engage and have another follower who will share your content.

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Share refers to how many times a piece of content has been reposted on social media.

There is a clickable 'share' feature on social media platforms that allows you to repost other user's content to your own timeline or newsfeed

Shareable content or content that is useful, entertaining, and inspiring is more likely to get shared by users on social media.

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- Correct use of #hashtags to connect with followers, including at least 5 trending

- @Handle/Mentior
 - Know Your Audience + Track Your Results (Analytics)

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LIVE STREAMING

Social media live streaming refers to real-time videos shared on social media platforms.

This is as opposed to videos filmed in advance and then posted to social media.

SOCIAL MEDIA WORKSHOP DAY 1 OVERVIEW KEY TERMS - ARRPEVIATED HISTORY - BUSINESS VS PROFESSIONAL ACCOUNTS - Pre-Internet Era Emergence of the Internet - BRAND AWARENESS > LOYALTY You will create a new profile on Instagram that has nothing to do with previously existing personal sites. This must be a Professional account. Whether you choose Business or Creator is up to you. - Messaging Apps and - BEGIN SOCIAL MEDIA PLAN A - WHAT'S DUE NEXT CLASS

CROSS-CHANNEL Correct use of @mentions to connect with followers, including at least 2 influencers. Correct use of a URL (shortened in Hootsuite) to connect with at least your own website At least one cross-reference between platforms SOCIAL MEDIA WORKSHOP DAY 2 THE BASICS - Create Shareable Content - #Hashtags - @Mentions - TinyURLs if necessary - Business Info in Bio/Profile Connect Everything and Grow

- SEO
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USING A O PERSONAL **ACCOUNT TO DO BUSINESS**



- You can keep your posts private but why would you do that if you want to reach new customers?
- · You have access to the Instagram music library for Reels and Stories.
- · You can link your Instagram account with multiple Facebook pages.
- · You can use your Instagram account to have personal conversations, express your personal opinions, and shop for things you want.





- You have to grow Followers, not Friends. This is impossible to do if nobody can find you.
- · Most importantly, you don't have access to any of the benefits and features that you have with a Business account or Creator account >>

USING A PROFESSIONAL CREATOR OF ACCOUNT TO DO BUSINESS BUSINESS



- · Post scheduling: This matters because it's easier to create posts in batches and automate their delivery than it is to sit down and create a new post from scratch every time you want to share content.
- Facebook Creator Studio resources like the Sound Collection for Instagram post audio, post-testing to see which versions of your content perform better, and messaging management.
- · Analytics to help you track the content that delivers the best results for your husiness
- · Calls to Action, including Instagram's Contact Button, Action Buttons, and Gift Card/Delivery Button. These CTAs help convert followers to customers so you can grow your revenue.
- · Link stickers in Stories. These replaced the Swipe Up function in mid-2021, and they help drive traffic from Instagram to your business website.

USING A PROFESSIONAL CREATOR OF ACCOUNT TO DO BUSINESS

- · Instead of being able to link your account to multiple Facebook pages like you can with a personal account, you can only connect your Instagram for Business account with one Facebook page - and that must be a Facebook business page.
- · You cannot have private posts like you can with a personal account. You'll need separate accounts if you want to share stuff with a private group of followers and friends.
- · Business account owners don't have full access to the Instagram music library like personal account users do. They only have access to the royalty-free music and sound effects in Sound Collection.



LINKED IN IS BUSINESS

There are only Free or Premium Pages. All are considered "Business." The visibility options are:

- Anyone visible to anyone on or off LinkedIn, including your extended network
- Connections Only visible to only 1st-degree connections of the
- Group visible only to members of the group where the post was shared

RFHANCE

All Behance profiles are visible to the public.

You can restrict the ability to view projects by changing the privacy options in the project itself, but your profile still will be searchable via search engines.

SOCIAL MEDIA WORKSHOP DAY 1

- OVERVIEW
- ARRDEVIATED HISTORY
- Pre-Internet Era
- Emergence of the Internet
- Rise of Web 2.0
- Microblogging and
- Visual Platforms
- Messaging Apps and

- KEY TERMS
- RUSINESS VS PROFESSIONAL
- BRAND AWARENESS > LOYALTY
- REQUIRED PLATFORMS (AND WHY)
- Behance
- Instagram
- LinkedIn
- Others?
- BEGIN SOCIAL MEDIA PLAN A
- WHAT'S DUE NEXT CLASS



The most social place to share design portfolios on the web. Though Pinterest is gaining, most people who KNOW the value of design will look to hire people from Behance.

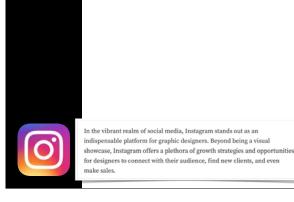
For this class, it also replaces the old dreaded Process Book(s). You've been forced to explain your process for multiple classes now for a reason. People WANT to know an artist's process, so you've got plenty of practice.

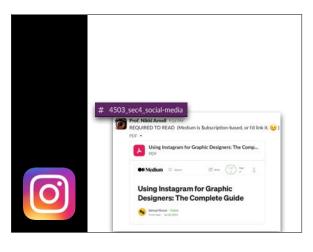


EVERYONE who is hiring will look on LinkedIn in this country.

Though there are also increasingly popular ways for designers to create content on this platform, I will demand the least of you for content creation in this platform for this class.

Instead, LinkedIn requires the most Profile work because you are uploading (at least) your resumé.





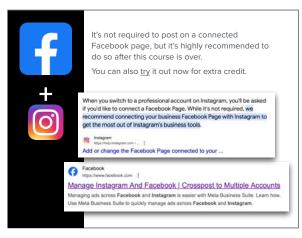


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KEY TERMS

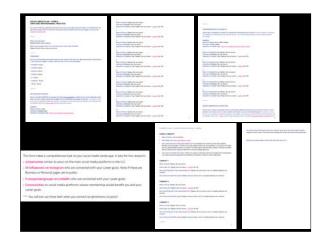
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SOCIAL MEDIA WORKSHOP DAY 1

- OVERVIEW
- ABBREVIATED HISTORY
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- Emergence of the Internet
- Rise of Web 2.0
- Microblogging and
 Real-Time Undates
- Visual Platforms
 and Multimodia Sharing
- Messaging Apps and Private Networks

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 ACCOUNTS
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